

Case Study: Scandinave Spa Blue Mountain

## Increasing Capacity and Improving Aesthetics

Blue Mountains, Ontario



## A Serene Setting

Scandinave Spa Blue Mountain is a Nordic-style spa that emulates the experience of a hot springs. By providing a unique hydrotherapy experience, the spa combines age-old thermal tradition with cutting-edge facilities, contemporary design, and natural integrations.

## In need of a new solution

The spa had two outdated change rooms with key-operated lockers. When the keys frequently went missing, the spa would lose access to the lockers. This didn't only inconvenience guests and staff – it also diminished the spa's capacity to welcome guests, which in turn resulted in decreased revenue.

**Lost locker keys were resulting in decreased capacity and revenue.**



## Increased Convenience



The spa's management team reached out to the local Spacesaver consultant in hopes of creating a better system to manage the change rooms. Spacesaver's in-house engineering teams worked with the local office and staff at Scandinave Spa to design two new change rooms with lockers and benches that would maintain a feeling of spaciousness while maximizing capacity, along with RFID locks that would eliminate lost keys.

**The new change rooms have 80 more locker openings and a look that reflects the spa's clean and natural brand.**

Together they created a system that not only looks beautiful and eliminated the need for keys, but that also added 80 locker openings to the same space. The two-tiered lockers feature a steel structure finished with sleek high-pressure laminate doors.

Each locker has an engineered-to-order RFID lock that works with branded Scandinave Spa wristbands. Patrons simply choose an empty locker to use, close the door, and place their wristband against the RFID panel to lock it. To open their locker, they once again place their wristband against the RFID lock and the door pops open. If patrons forget which locker is theirs, they can scan their wristbands at an RFID information terminal in the locker room and the screen will display their locker number.

## Increased Capacity

Because the spa was able to add 80 additional lockers, and because the costs of replacing locks and lost keys were eliminated, the lockers are expected to pay for themselves in less than a year. The change rooms are also better integrated with the rest of the spa's clean, natural look and feel.

**The lockers are expected to pay for themselves within a year.**

